

United States Department of State Foreign Service Institute George P. Shultz National Foreign Affairs Training Center 4000 Arlington Boulevard Arlington, Virginia 22204

User Guide for FSI Distance Learning Training Application

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Prepared for: FSI/EX/CS Foreign Service Institute (FSI) Executive Office (EX) Corporate Systems (CS)

Steps to navigate FSI Distance Learning Training Application

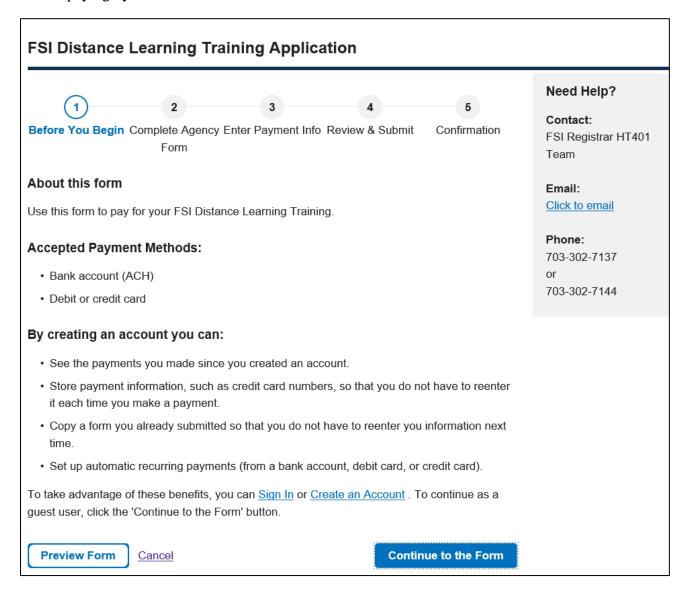
Enter into the FSI Internet Course Catalog (https://fsitraining.state.gov/). In the drop down icon at the top left, select Courses, then HTSOS Information.
Alternatively you can access the HTSOS page directly by accessing the page https://fsitraining.state.gov/htsos



2. There will be an "Apply and Pay" button for HTSOS courses if you scroll down. The "Apply and Pay" button for HTSOS shall open pay.gov website in a separate browser.

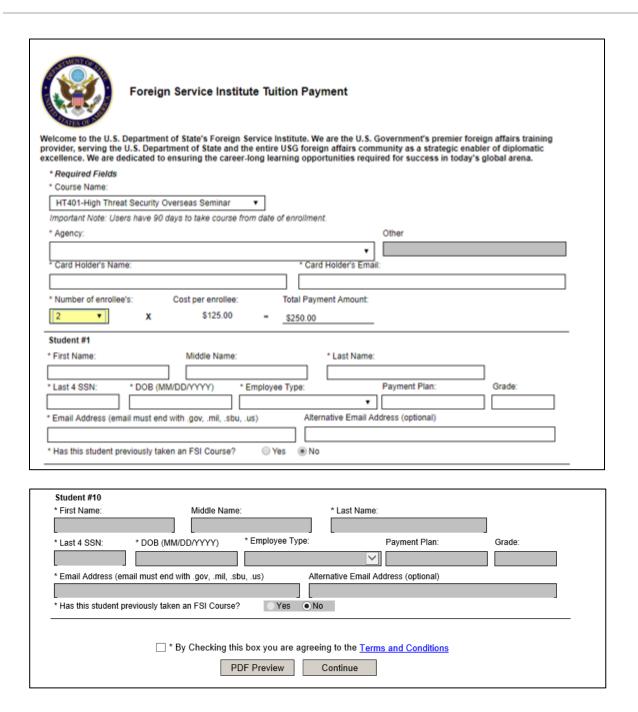


3. Once you click on "Apply & Pay", you will receive more information about applying and paying by credit card.



4. Click "Continue to the Form."



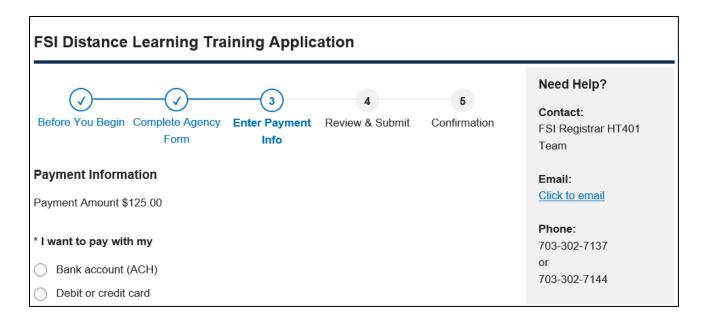


- 5. Enter Form information. Pay.gov form requires the user to enter the name and email address of the credit card holder. Pay.gov form requires the users to enter the number of students being registered, which ranges from 1-10. In addition, the required fields for each student are:
 - a. First Name
 - b. Last Name
 - c. Last 4 SSN
 - d. DOB (MM/DD/YYYY)

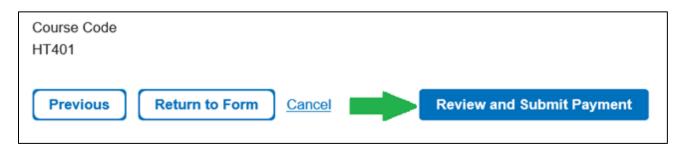
- e. Employee Type (i.e. Eligible Family Member, Employee, Fellowship Program, FSN, Government Contractor, Intern or Personal Services Contractor)
- f. Email Address
- g. Has this student previously taken an FSI Course?

Please note: if you are a Government contractor you need to select the Agency you are supporting from the 'Agency' dropdown

- 6. Navigate to the bottom of the page and check the box to agree to the 'Terms and conditions' then click the 'Continue' button. Pay.gov form has a link to allow users to review "Terms and Conditions."
- 7. Select the desired payment method (ACH or credit card) and then click the 'Next' button. Please note: an individual completing the form must have proper authority to use the credit card.



8. Enter the payment information and then click on the 'Review and submit payment information' button.



9. Pay.gov requires users to review the information before submitting their registration form. After reviewing, check the "I authorize ..." checkbox and then click the "Submit Payment' button.

	* Email Address:
	xxxx@gmail.com
	* Confirm Email Address:
	xxxx@gmail.com
	CC:
γ	ou may enter multiple email addresses in this field. Separate email addresses with a comma.
100	* I authorize a charge to my card account for the above
а	mount in accordance with my card issuer agreement.
_	
	Previous Return to Form Cancel Submit Payment

- 10. Email verifying submission of the transaction will be received by the credit card holder. Email will contain the following disclaimer: "Your payment has been submitted to Pay.gov and the details are below. If you have any questions regarding this payment, please contact FSI Budget Office at (703) 302-7232 or FSICreditCardReceipts@state.gov. Students will receive an enrollment email notification within 24-48 business hours with additional instructions regarding their training offering. If student does not receive an email, please have them contact FSI Registrar HT401 Team (FSIREGISTRARHT401@STATE.GOV)."
- 11. If student does not complete this course within 90 days, they will have to reenroll and pay again to take this course
- 12. Each individual who submitted their request before midnight will be enrolled as soon as the next day depending on eligibility to take courses at FSI and the completeness of the application.
- 13. For questions regarding enrollment, please contact the FSI Registrar team at (703) 302-7137 or (703) 302-7144. For questions regarding payment, please contact the FSI Budget office at (703) 302-7232.